

AuraLuxe Terms & Conditions

Updated: June 2025

✨ Welcome

Welcome to AuraLuxe. By engaging with our services or making a purchase, you agree to the following terms. These policies are designed to protect both you and us — and ensure clarity, professionalism, and peace of mind.

🔑 Key Policy Summary (For Quick View or Website Dropdowns)

- Courses are open to individuals **16+ with guardian consent**. Treatments are for **18+** only.
- **All deposits are non-refundable**, unless AuraLuxe cancels the course or treatment.
- **No-shows** or missed appointments result in forfeiture of any payment made.
- Kits will only be released once the course is **paid in full**.
- All training and digital content is the **intellectual property of AuraLuxe**.
- No copying, sharing, or republishing of course materials or videos is allowed without **written permission**.
- Use of our website and social content implies agreement to our **copyright and brand protection policies**.
- **Refunds are not issued** unless required by law.
- We accept **card, Klarna, Revolut, Stripe, bank transfer, and in-person cash** payments.
- Emergencies are always reviewed **on a case-by-case basis**.

📖 Full Terms & Conditions

1. Scope of Services

AuraLuxe offers:

- Accredited in-person beauty training (VTCT, ABT)
- Online and hybrid beauty courses
- Salon treatments
- Coaching, mentoring, and in-salon training
- Retail beauty products under the AuraLuxe brand
- Educational downloads, eBooks, and subscriptions

2. Age Requirements

- Courses are available to students aged **16+** with **written parental or guardian consent**.
- Treatments are provided only to clients aged **18 or older**.
- Learners under 16 are not enrolled unless part of an **official school/apprenticeship program** and accompanied by legal documentation.

3. Booking & Payment Terms

- A **non-refundable deposit** is required to secure a course or appointment.
- The **balance must be paid in full** before the course is completed or a certificate issued.
- Kits remain property of AuraLuxe until paid for in full. If a kit is issued early and payment fails, the learner is **legally responsible** for the value of the kit.
- We accept payment by **card, Klarna (3-part payments), Revolut, bank transfer, Stripe**, and **cash** for in-person services.

4. Cancellation & Refund Policy

- **Refunds are not issued** unless required by consumer law.
- Cancellations or no-shows result in a **loss of payment or deposit**.
- If AuraLuxe cancels a course or treatment, a **full refund or reschedule** will be offered.
- Emergency cases are considered individually with empathy and fairness.

5. Ownership of Materials & Course Content

All course materials, handouts, digital files, videos, presentations, workbooks, and any other training resources remain the **intellectual property of AuraLuxe**.

You **may not**:

- Reproduce or photocopy course content
- Use it to teach others or create your own course
- Post it publicly or share it on forums or social media
- Resell any content, kits, or guides

Violation of this policy may result in **legal action** and removal from current or future training.

6. Use of Website & Brand Content

By using www.auraluxe.ie or engaging with our social media:

- You agree **not to copy or repurpose** any videos, posts, graphics, or website information for commercial use.
- You may not present AuraLuxe branding, education, or materials as your own.
- Content theft or brand misuse may result in **legal recourse**.

7. Liability Disclaimer

AuraLuxe's training and beauty products are intended for **professional use only**.

We are not liable for:

- Outcomes caused by misuse of materials
- Student errors due to missed sessions or lack of practice
- Allergic reactions, poor technique, or third-party service failures

Always follow professional guidelines and manufacturer instructions.

8. Contact & Dispute Resolution

We're committed to open communication. If you have concerns, contact us:

✉ auraluxebeautypro@gmail.com

☎ 085-761-7143

All feedback and issues are reviewed fairly and professionally.