

► Shipping & Returns Policy

For AuraLuxe Beauty Products

Shipping

- **Processing Time:** Orders are processed within 1–3 business days.
- **Delivery Locations:** We currently ship within **Ireland and the EU**. If you're outside this region, contact us for custom delivery options.
- **Delivery Times:**
 - Ireland: 2–4 working days
 - EU: 4–10 working days*(Delays may occur during holidays or launches.)*
- **Tracking:** A tracking number will be provided once your order is dispatched.
- **Shipping Costs:** Calculated at checkout based on location and weight.

Lost, Damaged, or Missing Items

- If your package arrives damaged, please contact us **within 48 hours** with a photo.
- If your item is lost in transit, we will assist you in locating or replacing it based on the courier's investigation.

Returns & Exchanges

Due to the nature of beauty products:

- **We do not accept returns on opened or used items** for hygiene reasons.
- Unopened, sealed products may be returned within **7 days** of receipt. Buyer is responsible for return shipping.
- Refunds are processed once the item is inspected and approved.